

REPORT TO: COMMUNITY PLANNING BOARD ON 27 AUGUST 2009

SUBJECT: SINGLE OUTCOME AGREEMENT – GOOD PRACTICE

BY: CORPORATE POLICY UNIT MANAGER

1. REASON FOR REPORT

1.1 The Council received a letter from the Improvement Service asking for case studies which will help to demonstrate the credibility and benefits of the Single Outcome Agreement approach.

2. RECOMMENDATION

2.1 **The Community Planning Board is asked to identify any areas of good practice to enable the Council to make a return to the Improvement Service.**

3. BACKGROUND

3.1 A letter and template has been received from Colin Mair, Chief Executive, Improvement Services asking for case studies which will help to demonstrate the credibility and benefits of the Single Outcome Agreement approach, attached (**Appendix 1**).

3.2 There is a duty to publish a Public Performance Report on the progress against SOA. This is an opportunity for Councils to draw attention to the difference which their SOAs are making locally, on an entirely voluntary basis, alongside their annual on their first SOA in September.

3.3 The Partnership has already submitted outline progress in February 2009 in the draft Single Outcome Agreement under heading “Progress & Achievements” for each outcome.

3.4 The Public Performance Report 2008/09 has been published in detail and is an item on this agenda.

3.5 The Board is asked to identify good practice which it would like to include in the return to the Improvement Service. All examples should be submitted to Bridget Mustard, Corporate Policy Unit Manager by Monday 14 September 2009 to allow responses to be returned.

4. SUMMARY OF IMPLICATIONS

(a) Single Outcome Agreement/Service Improvement Plan

The SOA should inform the contents of the Community Plan and partners' strategic documents.

(b) Policy and Legal

There is a requirement on all Community Planning Partnership to monitor performance and report annually to the Scottish Government on delivering against the national outcomes in the SOA.

(c) Resources (Financial, Risks, Staffing and Property)

None.

(d) Consultations

Already carried out during development of SOA and PPR.

5.0 CONCLUSION

5.1 The Community Planning Board is asked to identify any areas of good practice. This would then lead to national recognition of our work.

Author of Report: Bridget Mustard, Corporate Policy Unit Manager

Background Papers:

Ref: